

SUNRISE
GRAND SELECT
Tucana Resort
MAKADI BAY

Address: Makadi Bay, P.O. Box 623, Hurghada, Red Sea, Egypt
Telephone: +20 65 359 0390/99
Hotline: +(202) 16032
Fax: +20 65 359 0402
Resort's Email: info.tcn@sunrise-resorts.com
Reservation Email: reservation.tcn@sunrise-resorts.com
General Manager: Alaa El Sayed
General Manager's Email: Alaa.elsayed@sunrise-resorts.com

Welcome to SUNRISE Tucana Resort -Grand Select-

SUNRISE Tucana Resort is the perfect place for a luxurious holiday. It is located in the heart of Makadi Bay, a main region with the best diving and snorkelling areas.

The resort features an aesthetic, coastal design, with a set of unmatched, sophisticated facilities and amenities to enhance your vacation experience.

Located 37km (40 min) to Hurghada Centre and 32km (33 min) to Hurghada International Airport, the resort features a distinctive location.

Hotel Facilities

- Free Wi-Fi throughout the Resort
- 24-hours Front Desk
- Express Check-In/Out
- Multilingual Staff
- Concierge Service
- Guest Service Centre
- Luggage Room
- 24-hours Room Service
- Taxi/Limousine Service
- Parking
- Laundry & Valet Service
- Business Centre
- ATM Machine (with exchange possibility)
- 24-hours On-call Doctor & Pharmacy
- Beauty Salon/Barber Shop
- Gift/Souvenir & Jewellery Shops
- Mini-Market
- Bookshop

Meetings & Events

SUNRISE Tucana Resort offers several venues for your event. We are prepared to host your meeting, conference, wedding or any other type of event at our open beach side, poolside and garden spaces. We also have a well-equipped conference room with a screen, a wireless microphone, TV, computer, high speed internet connection, video possibility, data show & flipchart, which is tailored to your event's requirements.

Room & Bed Capacity

Room Type	No. Rooms	Description	Size (m ²)
Superior Room (Partial Sea-/Pool- /Garden View)	108	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	35
Deluxe Room (Garden View/Partial Sea View/ Sea View)	42	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	40
Junior Garden Suite (Garden View)	31	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Living Room, Terrace	43
Junior Jacuzzi Suite* (Garden View)	3	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace with dining table & outdoor Jacuzzi	36
Junior Swim-Up Suite* (Pool View)	34	Bedroom with King Size Bed, Bathroom with Shower, Living Room, Terrace with access to shared Swim-Up Pool	43
Lexi Suite* (Pool View)	2	Bedroom with King Size Bed, Bathroom with Shower, Seating Area, Terrace with dining table and access to shared Swim-Up Pool	43
Tucana Jacuzzi Suite* (Partial/Sea View)	2	Bedroom with King Size Bed, Bathroom with Shower, Living Room, Private Jacuzzi, Balcony	60-67
Tucana Pool Suite* (Partial Sea View)	5	Bedroom with King Size Bed, Bathroom with Shower, Seating Area/Living Room, Terrace with access to a private Swimming Pool	50-65
Tucana Pool & Jacuzzi Suite* (Partial Sea View)	2	Bedroom with King Size Bed, Bathroom with Shower, Seating Area/Living Room, Private Jacuzzi, Terrace with access to a private Swimming Pool	60-67
Executive Jacuzzi Suite* (Partial/Sea View)	2	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Private Jacuzzi, Balcony	100
Executive Pool Suite* (Partial Sea View)	4	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Terrace with access to a private Swimming Pool	90-100
Executive Pool & Jacuzzi Suite* (Partial Sea View)	2	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Private Jacuzzi, Terrace with access to a private Swimming Pool	100
Royal Villa* (Partial Sea View)	1	3 Bedrooms: Two with King Size Bed and one with Twin Beds, 1 Living Room, 1 Chill out area on the Roof, 3 Bathrooms with Shower, Living Room, Terrace with access to a private Swimming Pool	280
Special Needs Room (Garden-View)	2	Bedroom with King Size Bed or Twin Beds, Bathroom with Accessible Shower & Handrails, Seating Area, Wardrobe, Terrace, Wide Doors	36

The hotel is equipped with special needs facilities

Total 240

***Posh Club Eligibility & Privileges (except Junior Garden Suite)
N.B: All Swim-Up Rooms & Suites are Family-friendly**

Room View

Room View	Sea View	Partial Sea View	Pool View	Garden View
Superior Room	-	10	12	86
Deluxe Room	-	-	-	42
Junior Garden Suite	-	-	-	1
Junior Jacuzzi Suite	-	-	-	3
Junior Swim Up Suite	-	-	34	-
Lexi Suite	-	-	2	-
Tucana Jacuzzi Suite	-	2	-	-
Tucana Pool Suite	-	5	-	-
Tucana Pool & Jacuzzi Suite	-	2	-	-
Executive Jacuzzi Suite	-	2	-	-
Executive Pool Suite	-	4	-	-
Executive Pool & Jacuzzi Suite	-	2	-	-
Royal Villa	-	1	-	-
Special Needs Room	-	-	-	2

Room Facilities

- SAT HD/LED TV
- Wi-Fi (free of charge)
- Telephone
- Safe Box (Laptop Size)
- Luggage Rack
- Air Conditioning
- Mini-Bar
- Coffee & Tea-Making Facilities
- Hairdryer & Magnifying Mirror
- Aurora Senses Bathroom Amenities
- Scale
- In-Room Dining Services (chargeable)
- Iron & Ironing Board (upon request)
- Adapters & Plugs (upon request)
- Bathroom with Shower/Bathtub
- Balcony or Terrace
- Connected Rooms available
- Smoking & Non-Smoking Rooms available

Restaurants

Name	Opening Hours (Summer & Winter)	Type of Serving
Lucina Restaurant	07:00 – 10:30 13:00 – 17:00 18:30 – 22:00	À la Carte <i>International Cuisine</i>
Gaia Restaurant	07:00 – 10:30 12:30 – 14:30 18:30 – 22:00	À la Carte <i>Italian Cuisine</i>
Yades Restaurant	07:00 – 10:30 12:00 – 17:00 18:30 – 22:00	À la Carte <i>Greek Cuisine</i>
Posh Lounge*	07:00 – 18:00	Royal Breakfast & Lunch
Felucca** Restaurant	18:30 – 22:00	À la Carte <i>Seafood Cuisine</i>
Bedouin Village***	19:00 – 22:00	Open Buffet <i>Arabian Cuisine</i>

*For Suite Guests Only

**Chargeable

***Every Thursdays Only

Snacks

Name	Opening Hours (Summer)	Opening Hours (Winter)
Lucina Restaurant	24 hours (Drinks & Snacks)	24 hours (Drinks & Snacks)

Bars

Name	Opening Hours (Summer)	Opening Hours (Winter)
Oasis Pool Bar	10:00 – 18:00	10:00 – 18:00
Gitano Bar & Lounge	18:00 – 00:00	18:00 – 00:00
Yades Bar	10:00 – 18:00	10:00 – 17:00
Eos Bar & Lounge	18:00 – 00:00	18:00 – 00:00
Posh Lounge*	10:00 – 18:00	10:00 – 18:00
Indigo Bar & Lounge	18:00 – 00:00	18:00 – 00:00
Anjum Bar	18:00 – 00:00	18:00 – 00:00
Cohiba Bar**	18:00 – 01:00	18:00 – 01:00

* For Suite Guests Only, (except Junior Garden Suite)

** Adults Only

Recreation & Leisure

Name	Opening Hours (Summer)	Opening Hours (Winter)
Aqua Park*	10:00 – 12:00 15:00 – 17:00	10:00 – 12:00 14:00 – 16:00

* Access to Aqua Park (Sister Hotel)

Pools & Beach

Oasis Pool	Heated during Winter
Royal Pool**	Heated during Winter
Infinity Pool	Heated during Winter

Private Beach

** Adults Only & Suites guests only

Spa & Wellness

Spa*	Opening Hours: 10:00 – 19:00 (chargeable) Sauna, Jacuzzi, Steam Bath, Massage Age: 16+
Gym*	Opening Hours: 08:00 – 20:00 (free of charge) Age: 16+

* Access to Senses Spa & Sun Up Gym (Sister Hotel)

Tucana Kid's Club

Name:	Tucana Kids Club
Opening Hours:	09:00 – 22:00 (Thursday off)
Languages:	German, English, French & Russian
Age:	3 -12 years

Tucana Kids Club is led by Professional Caretakers.

We set up a Kids Club with several programs including:

- Arts and Crafts
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Movie Nights
- Baby-Sitting Service available (chargeable)

Evening Entertainment

- Daily Evening Animation Shows at the Bedouin Village (Coming Soon)

Sports Activities

- Darts
- Body & Soul Sports - Sunset Meditation
- - Yoga
- International Animation Team with daily Program

Access to:

- Multi-Purpose Court
- 3 Tennis Courts
- Basketball
- Mini-Golf
- Chess Field
- Archery
- Beach Volleyball
- Boccia/French Ball
- Chess Field
- Aerobics

Chargeable Activities:

Access to:

- Flood Light for Tennis Courts and Football Field
- International Diving Centre
- Banana Boat, Crazy Eight & Donuts
- Aqua Centre
- Sailing
- Kayaking
- Paddling
- Windsurfing
- Parasailing
- Snorkelling
- Boat Trips: Yachts and Glass Boats
- Scuba Diving

Posh Club Services & Privileges

(Valid for Posh Club Members & entitled to certain Suites only)

- **Posh Limousine Service and Express Check-In and Check-Out**

Upon booking a suite, your Posh Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Posh Club members. When you leave, we will ensure that your express check-out will also be hassle free, and provide you with a limousine ride to the airport.

- **Posh Club Manager**

Not only are we devoted to your comfort and satisfaction, a dedicated Posh Club manager will also be available for you.

- **Posh Club Lounge**

Our Posh Club guests receive personalized service and exclusive access to our private Posh Club Lounge, with beverage service, snacks, sandwiches, fresh bakeries and pastries during the day.

- **Royal Treatment and Royal Breakfast**

A complimentary collection of fresh flowers, a fruit basket, a bowl of nuts, and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast Salmon at the lounge which is open from 07:00 till 10:30. Indulge in super continental breakfast with fine cheese selections, sparkling wine, smoked salmon and more. Continental Breakfast with 3 kinds of seasonal fresh fruit juices (10:30 – 12:00).

A variety of fresh pastries, bakeries and mini sandwiches with various types of fillings will also be available throughout the day.

- **Dining**

Posh Club guests receive A-la-carte restaurant reservation upon priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

- **Spa, Wellness, and Service**

Special Credit Vouchers for the spa, beauty center, and laundry service are also provided to Posh Club guests. A complimentary tennis court reservation also awaits you.

Other Posh Club Privileges

- Digital Free Newspaper
- SAT LED TV
- Posh Club Bar Service (Local alcoholic and non-alcoholic Beverages) from 10:00 till 18:00.
- "Happy Hour" from 17:00 till 18:00.
- Posh Club Lounge snacks such as fresh pastries, bakeries, mini sandwiches & fruits from 10:00 till 18:00.
- Daily mini-bar refill
- A variety of board games, including backgammon, chess, and domino
- Butler service is available 24-hours for Posh Club members
- Pillow menu

Last Update: October 2023